

Arlington Heights Memorial

LIBRARY ▶

VISION

The Arlington Heights Memorial Library strives to add value in our customers' lives by:

- Partnering with them to develop skills to be successful in all stages of their lives;
- Creating occasions for the exchange of ideas, cultural experiences and discovery;
- Helping local businesses and community agencies thrive; and
- Sharing opportunities in Arlington Heights for gathering, learning, contemplating, creating and finding inspiration.

MISSION

The Arlington Heights Memorial Library connects our community with information, entertainment, education, opportunities for personal growth and cultural engagement.

VALUES

We believe in:



Unparalleled Customer Services

Our exceptional staff strives for continuous improvement by identifying and providing services our residents and businesses need most.



Free and Equitable Access

All individuals have the right to choose for themselves what to read, hear or view.



Diversity and Inclusion

We cultivate an inclusive atmosphere, celebrate our diversity and create an environment for the open exchange of differing ideas and points of view. We welcome everyone.



Fiscal Responsibility

We take the responsibility of transparently managing and overseeing the resources provided to us by our community seriously. All decisions are weighed against the value added to the lives of our customers.



Connection

As part of the fabric of our community, we are committed to our role connecting Arlington Heights residents with resources, information and new ideas, as well as opportunities for creativity and social interaction.



Our Commitment to Staff

We promote a supportive, empowering and cohesive staff culture that fosters a positive work environment, professional growth and job satisfaction.