

Arlington Heights Memorial

LIBRARY ▶

MISSION

The Arlington Heights Memorial Library fulfills the knowledge, information, enrichment, entertainment and cultural engagement needs of our community members.

VISION

The Arlington Heights Memorial Library strives to add value in our customers' lives by:

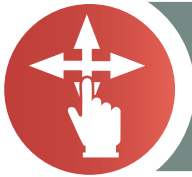
- partnering with them to develop skills they need to succeed in all stages of their lives;
- helping local businesses and community agencies thrive;
- inspiring understanding by creating occasions for the exchange of ideas, cultural experiences, and discovery; and
- offering opportunities in Arlington Heights for gathering, learning, contemplating, creating, and finding inspiration.

VALUES

We believe in:



Unparalleled Customer Service: our best in class staff strives for continuous improvement by identifying and providing the services our residents and businesses need most.



Free and Equal Access: all individuals have the right to choose for themselves what to read, hear or view.



Diversity and Inclusion: we cultivate an inclusive atmosphere, celebrate our diversity, and create an environment for the open exchange of differing ideas and points of view.



Fiscal Responsibility: all decisions are weighed against the value added to the lives of our customers.



A Focus on Arlington Heights: we are a part of the fabric of our community; all services are tailored to the unique needs of our residents and businesses